

hastee.



Direct

Hastee Client Case Study.

Switching to Hastee has given us unparalleled peace of mind and happier employees



Beatriz Andueza Rodriguez

Head of Personnel at Securitas Direct



Security and Investigations Industry



10,000+ employees



Representative: Beatriz Andueza Rodriguez

Securitas Direct is a leading security company specializing in providing advanced security solutions for homes and businesses across Spain.

Securitas Direct belongs to the Verisure group, which is present in 17 countries, with more than 22,000 employees and over 5.1 million customers. Its positioning focuses on its innovative technological solutions, system connectivity, and emphasis on customer and employee experience. Securitas Direct Spain employs more than 10,000 people, ensuring the safety and peace of mind of its clients.

The challenge.

Securitas Direct offers its employees a comprehensive benefits package, including financial, healthcare, development programs, and other perks. However, they recognized the need for more immediate financial support options for their workforce. The company decided to implement an EWA service, but their initial provider fell short of expectations. They switched to Hastee, a financial wellbeing platform, to better address their needs.



Beatriz Andueza Rodriguez, Head of Personnel of Securitas Direct, discussed with Hastee her experience and the positive impact Hastee has had on Securitas Direct.

Before starting to work with Hastee, how did you manage the payroll advance processes for your employees?

Initially, Securitas Direct managed payroll advance requests manually through our internal portal. Each request was individually evaluated by a personnel manager, and then the transfer was processed manually. This process was cumbersome, causing payment delays, and the solution was not optimal for the employee.

A couple of years ago, we implemented a service through an app to manage payroll advances instantly. However, for various reasons, we decided to change providers, and for the past few months, we have been happy with Hastee.

What specific factors, needs, or business objectives led you to seek a solution like Hastee?

The primary driver for adopting Hastee was to provide employees with access to earned wages at any time, promoting financial stability among the workforce. The decision was further influenced by the company's goal to maximize employee satisfaction.

What led you to choose Hastee? What were the most significant criteria and factors influencing your decision?

Key factors in selecting Hastee included the ease of implementation, adaptability to our needs, and overall effectiveness in improving financial wellbeing of our employees. We wanted to give employees greater flexibility to get paid when they need it, but we also valued tools that help them manage their income effectively.

The fact that Hastee offered access to accrued variable pay was also a critical factor. Altogether, Hastee is the most comprehensive solution.

How was the migration from the previous provider?

The implementation of Hastee was very smooth and efficient. Hastee's team adapted their solution to fit seamlessly with our existing systems and non-standard model. In our case, we decided to move from another provider, and Hastee ensured the transition without any interruption in service, so the employees did not notice the change. For me, that was a great success.

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How is Hastee solving the problems you had?

Hastee fits perfectly with our needs, providing a flexible and efficient solution.

We have saved many hours of review, and the current process is very agile and, above all, gives us a lot of peace of mind.

Have you noticed any impact on employee satisfaction levels since you started using Hastee?

The employees are very happy with the solution, and this is what is important to us. From the first day of each month, they have access to the fixed salary accrued to that date plus the variable pay from the previous month.

2,000+

Securitas workers use **Hastee App every month** for earned wage access and financial education

Would you recommend Hastee to other companies?

Of course!

Want to boost employee satisfaction and financial health?

Contact us at hello@hastee.com and see how Hastee can benefit your organization and workforce.